



F No Z/12022-DIR(CGHS)-CGHS DEPARTMENT

Govt. of India

Min. of Health & Family Welfare  
Department of Health & Family Welfare  
Directorate General of CGHS

545-A Nirman Bhawan, New Delhi.  
Dated the 15<sup>th</sup> December, 2022

OFFICE MEMORANDUM

**Subject: Pending Replies/Response of Health Care organizations to the Hospital Bills returned with Queries on NHA-IT Platform- regarding**

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With reference to the above subject the undersigned is directed to draw attention to the hospital bills pertaining to the treatment of CGHS pensioner beneficiaries , which were returned to concerned Health Care Organizations(HCOs) through NHA-IT Platform to rectify and resubmit in response to the queries raised and to state that the concerned HCO(s) have not responded / replied in a large number of hospital bills.

This matter has been reviewed by this Ministry and it is now decided that one last opportunity shall be provided to the HCOs to submit the bills with rectification of deficiencies within two months of issue of this OM , failing which it shall be deemed that the HCO(s) have nothing to submit and the hospital bills pending settlement due to non- submission of rectifications shall be settled as deemed appropriate from the available documents.

2. It is also decided that hereinafter the HCOs shall resubmit the Hospitals bill, which are returned to them with queries , within one month of return, failing which they shall be settled as deemed appropriate from the available documents.

The Additional Directors, CGHS are advised to bring the contents of this letter to the notice of all empanelled HCOs

(Dr. Nikhilesh Chandra)  
Director, CGHS

To

AD(HQ)/ Addl.DDG(HQ), CGHS /All Additional Directors, CGHS Cities/Zones / MSD/  
Nodal officer ,CGHS(MCTC)  
All empanelled HCOs through Additional Director of concerned City.

Copy for information to

PS to Hon'ble HFM

PPS to SS& DG, CGHS, MoHFW

PPS to JS, CGHS

PS to Director, CGHS