

मिसिल संख्या/File No. 6-86/के.स.स्वा.यो.(मु.)/शिकायत प्रकोष्ठ/2021

782-882

<p>भारत सरकार अपर निदेशक का कार्यालय के.स.स्वा.यो.(मु.) सी.जी.एच.एस. भवन, सै.- 13, रा.कृ.पु., नई दिल्ली-110066 ई मेल: jdgrhq.dl@cghs.nic.in</p>	 <p>CGHS Your Health, Our Goal आपका स्वास्थ्य, हमारा लक्ष्य</p>	<p>GOVT. OF INDIA Office of the Additional Director CGHS (HQ) CGHS Bhawan, Sec-13 Rama Krishna Puram New Delhi-110066 Ph: 20863450</p>
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दिनांक. 10 :11.2021

Sub: Advisory to follow CGHS guidelines during treatment of CGHS beneficiaries - reg.

It has come to notice that empanelled HCOs withhold original CGHS card and retain original permission/prescription letter of CGHS beneficiaries for unwanted reason. As per CGHS guidelines, the empanelled HCO shall obtain the self attested copy of prescription letter and CGHS card of the patient & main card holder and can't ask the beneficiary to submit the original prescription letter and CGHS card but to verify the self attested copies from the original prescription/CGHS cards.

You are hereby directed to follow CGHS guidelines in letter & spirit and not to ask CGHS beneficiaries for original prescription/CGHS card. Similar complaint in future will attract strict action against your HCO as per MOA.


(Dr. G.D. Paliya)

Additional Director, CGHS (HQ) Delhi

To

The Medical Superintendent
All CGHS empanelled HCOs, Delhi/NCR.