

केन्द्रीय सूचना आयोग  
Central Information Commission  
बाबा गंगनाथ मार्ग, मुनिरका  
Baba Gangnath Marg, Munirka  
नई दिल्ली, New Delhi – 110067

द्वितीय अपील संख्या / Second Appeal No. **CIC/DEOIT/A/2023/634501.**

Shri Nishant Malhotra.

... अपीलकर्ता / Appellant

VERSUS/बनाम

PIO,  
Deptt. of Information Technology.

...प्रतिवादीगण / Respondent

Date of Hearing : 13.08.2024

Date of Decision : 13.08.2024

**Chief Information Commissioner : Shri Heeralal Samariya**

**Relevant facts emerging from appeal:**

RTI application filed on : 21.04.2023  
PIO replied on : 02.05.2023  
First Appeal filed on : 27.05.2023  
First Appellate Order on : 01.06.2023  
2<sup>nd</sup>Appeal/complaint received on : 19.07.2023

**Information sought and background of the case:**

The Appellant filed an RTI application dated 21.04.2023 seeking information on following points:-

- “1. Transaction details Common Services Centers (CSCs) in New Delhi Municipal Council (NDMC) Area from October, 2021 till the date of handing over the keys to IT Department, NDMC.*
- 2. NDMC share of revenue as per point no. 1 above.”*

The CPIO vide letter dated 02.05.2023 transferred the RTI application to CSC e-Governance Services India ltd.

Dissatisfied with the response received from the CPIO, the Appellant filed a First Appeal dated 27.05.2023. The FAA vide letter dated 01.06.2023 transferred the first appeal to CSC SPV.

Aggrieved and dissatisfied, the Appellant approached the Commission with the instant Second Appeal.

**Facts emerging in Course of Hearing:**

**Appellant:** Not present

**Respondent:** Ms. Yukti Arora, CPIO, CSC, Company secretary

The Respondent stated that the information has not been furnished to the Appellant due to technical glitch in server. She affirmed to furnish the reply within 30 days.

**Decision:**

Commission, after perusal of case records and submissions made during hearing, observes that no reply has been provided by the PIO, CSC e-Governance Services India Ltd. qua the instant RTI Application till date. Therefore, Commission directs **the PIO** to send his/her written submissions to justify aforesaid gross violation of the provisions of RTI Act. In doing so, if any other persons are also responsible for the omission, the then PIO shall serve a copy of this order on such other persons under intimation to the Commission and ensure that written submissions of all such concerned persons are sent to the Commission. **The said written submission of the PIO along with submissions of other concerned persons, if any, should reach the Commission within 30 days from the date of receipt of this order.**

Now Commission directs the concerned PIO to examine the instant RTI Application and provide a point-wise reply along with necessary annexures if any, as available in their records, with regards to the instant RTI Application, to the Appellant, free of cost via speed post, within 30 days from the date of receipt of this order and accordingly compliance report to this effect be duly sent to the Commission by the PIO. In doing so PIO must make sure that information which is exempted from disclosure under RTI Act, 2005 must not be disclosed to the Appellant and same must be **redacted** under **section 10** of the RTI Act, 2005 prior to the said disclosure.

**Appeal is disposed of accordingly.**

**Heeralal Samariya (हीरालाल सामरिया)**  
**Chief Information Commissioner (मुख्य सूचना आयुक्त)**

Authenticated true copy  
(अभिप्रमाणित सत्यापित प्रति)

S. K. Chitkara (एस. के. चिटकारा)  
Dy. Registrar (उप-पंजीयक)  
011-26186535

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**Recomendation(s) to PA under section 25(5) of the RTI Act, 2005:-**

Nil