

CENTRAL INFORMATION COMMISSION

(Room No.315, B-Wing, August Kranti Bhawan, Bhikaji Cama Place, New Delhi 110 066)

File No.CIC/SA/C/2014/000344

Complainant : **Sh.Roshan Lal**

Respondent : **Department of Health &
Family Welfare, GNCTD**

Date of hearing : **13-01-2015**

Date of decision : **02-02-2015**

Information Commissioner : **Prof. M. Sridhar Acharyulu
(Madabhushi Sridhar)**

Referred Sections : **Sections 18 of the Act**

Result : **Complaint
Allowed/disposed of**

The complainant is present. The Public Authority is represented by Mr. S.R.Meena, Assistant Director.

FACTS:

2. The Complainant through his RTI application dated 16.12.2013 has sought information with respect to action taken against the doctors who had negligently treated his left hand wrist. PIO vide letter dt 24.4.2014 stated that the appellant can obtain the information from

the concerned hospital itself. Being unsatisfied with the PIO's reply, the Complainant filed complaint before the Commission.

DECISION

3. Both the parties made their submissions. The complainant submitted that his left hand wrist was operated by the Pandit Malviya Hospital and the same has aggravated his problem, as the operation was not done properly. He had lodged complaints against the hospital for negligence and wanted to know the status of his complainants. The respondent authority submitted that they had forwarded the complaint to the concerned hospital as per the procedure. They do not know the current status of the complaint.

4. The Commission queried the wisdom of the respondent officer in forwarding the complaint to the same hospital against which the complaint was made. This was to be forwarded to the Vigilance Branch, but the PIO has not done the same. The Commission, therefore, issues **Show Cause Notice** to the PIO to give explanation why the RTI application was not transferred to the concerned PIO. His explanation should reach the Commission within 3 weeks from the date of receipt of this order. The Commission considers that the respondent authority being a regulatory of the Hospitals should have taken action on the complaints made by the complainant which they have totally abdicated. The Commission, therefore, directs the respondent authority to inquire into the complaint of the complainant and provide the action taken report on the same within 30 days from the date of receipt of this order. The complaint is disposed of.

(M.Sridhar Acharyulu)
Information Commissioner

Authenticated true copy

(Babu Lal)

Deputy Registrar

Addresses of the parties:

1. The PIO under the RTI Act,
Govt. of NCT of Delhi
Department of Health and Family Welfare
A-Wing, 9th Floor, Delhi Secretariat
IP Estate, New Delhi-110002

2. Shri Roshan Lal, S/o Sukhdev Singh
494,B/5 Govindpuri, Kalkaji, New Delhi-110019