

Tele : 011-25684847
ASCON : 36832
Fax : 011-25684946
Email : diropsechs-mod@nic.in

Central Organisation ECHS
Adjutant General's Branch
IHQ of MoD (Army)
Thimayya Marg, Gopinath Circle
Delhi Cantt – 110 010

B/49701-PR/AG/ECHS/2020

07 Dec 2020

IHQ of MoD (Navy)/PD ECHS (N)
Air HQ (VB)/DPS
All Command HQs
All Regional Centre (ECHS)
DIAV

WORKING HOURS : ECHS POLYCLINICS

1. Please ref CO ECHS letter No B/49701-PR/AG/ECHS/2017 dt 25 Jul 2017 and even No dt 01 Dec 2017.
2. Working hours for the Polyclinics have been promulgated vide the above quoted letters wherein it is clearly stated that one MO will always be available to attend to patients even during the administrative hour between 1500hr-1600hr. Even lunch has been directed to be staggered to ensure uninterrupted attending of patients.
3. Complaints and grievances, however, continue to be recd from ECHS beneficiaries regarding unavailability of med attention in Polyclinics after 1500hr.
4. It is once again reiterated that provisions of the letters quoted at Para 1 above will be followed by all Polyclinics with diligence. You are requested to re-emphasis the issue to all Polyclinics under your HQ. No ECHS beneficiary will be denied treatment at Polyclinic even between 1500hr-1600hr.



(Rajesh Dogra)
Col
Dir (Ops & Coord)
for MD ECHS

Copy to

All Secs