

## LIST OF ADDRESSES OF OFFICES OF BANKING OMBUDSMAN

(As on RBI website – 20.02.2019)

<b>Sl. No.</b>	<b>Centre</b>	<b>Name &amp; Address of the Office of Banking Ombudsman</b>	<b>Area of Operation</b>
1.	Ahmedabad	Shri G J Raju C/o Reserve Bank of India La Gajjar Chambers, Ashram Road Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357/26586718 Fax No. 26583325 Email : boahmedabad@rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2.	Bengaluru	<a href="#">Click here to lodge complaint</a> Ms. C R Samyuktha C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22210771/22275629 Fax No. 22244047 Email : bobangalore@rbi.org.in	Karnataka
3.	Bhopal	<a href="#">Click here to lodge complaint</a> Shri V K Nayak C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772/2573776 Fax No. 2573779 Email : bobhopal@rbi.org.in	Madhya Pradesh
4.	Bhubaneswar	<a href="#">Click here to lodge complaint</a> Shri S Behera C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207/2396008 Fax No. 2393906 Email : bobhubaneswar@rbi.org.in	Odisha

5. Chandigarh [Click here to lodge complaint](#)  
Shri J L Negi  
C/o Reserve Bank of India  
4th Floor, Sector 17  
Chandigarh  
Tel. No. 0172 - 2721109  
Fax No. 0172 - 2721880  
Email : bochandigarh@rbi.org.in  
Himachal Pradesh, Punjab,  
Union Territory of Chandigarh  
and Panchkula, Yamuna Nagar  
and Ambala Districts of  
Haryana.
6. Chennai [Click here to lodge complaint](#)  
Shri R. Lakshmi Kanth Rao  
C/o Reserve Bank of India  
Fort Glacis, Chennai 600 001  
STD Code: 044  
Tel No. 25395963 / 25395964  
Fax No. 25395488  
Email : bochennai@rbi.org.in  
Tamil Nadu, Union Territories  
of Puducherry (except Mahe  
Region) and Andaman and  
Nicobar Islands
7. Guwahati [Click here to lodge complaint](#)  
Shri A. R. Samal  
C/o Reserve Bank of India  
Station Road, Pan Bazar  
Guwahati-781 001  
STD Code: 0361  
Tel.No.2542556/2540445  
Fax No. 2540445  
Email : boguwahati@rbi.org.in  
Assam, Arunachal Pradesh,  
Manipur, Meghalaya, Mizoram,  
Nagaland and Tripura
8. Hyderabad [Click here to lodge complaint](#)  
Smt Reeny Ajit  
C/o Reserve Bank of India  
6-1-56, Secretariat Road  
Saifabad, Hyderabad-500 004  
STD Code: 040  
Tel. No. 23210013/23243970  
Fax No. 23210014  
Email : bohyderabad@rbi.org.in  
Andhra Pradesh and Telangana
9. Jaipur [Click here to lodge complaint](#)  
Shri C D Srinivasan  
C/o Reserve Bank of India,  
Ram Bagh Circle,  
Tonk Road, Post Box No. 12  
Jaipur-302 004  
STD Code: 0141  
Tel. No. 2577931  
Rajasthan

Fax No. 2562220  
Email : bojaipur@rbi.org.in

10. Kanpur  
[Click here to lodge complaint](#)  
Shri D K Srivastava  
C/o Reserve Bank of India  
M. G. Road, Post Box No. 82  
Kanpur-208 001  
STD Code: 0512  
Tel. No. 2306278/2303004  
Fax No. 2305938  
Email : bokanpur@rbi.org.in  
Uttar Pradesh (excluding  
Districts of Ghaziabad, Gautam  
Buddha Nagar, Saharanpur,  
Shamli (Prabudh Nagar),  
Muzaffarnagar, Baghpat,  
Meerut, Bijnor and Amroha  
(Jyotiba Phule Nagar)
11. Kolkata  
[Click here to lodge complaint](#)  
Smt. Reena Banerjee  
C/o Reserve Bank of India  
15, Netaji Subhash Road  
Kolkata-700 001  
STD Code: 033  
Tel. No. 22304982  
Fax No. 22305899  
Email : bokolkata@rbi.org.in  
West Bengal and Sikkim
12. Mumbai (I)  
[Click here to lodge complaint](#)  
Smt. Ranjana Sahajwala  
C/o Reserve Bank of India  
4th Floor, RBI Byculla Office  
Building,  
Opp. Mumbai Central Railway  
Station,  
Byculla, Mumbai-400 008  
STD Code: 022  
Tel No. 23022028  
Fax : 23022024  
Email : bomumbai@rbi.org.in  
Districts of Mumbai, Mumbai  
Suburban and Thane
13. Mumbai (II)  
[Click here to lodge complaint](#)  
Shri P K Jena  
C/o Reserve Bank of India,  
4th Floor, RBI Byculla Office  
Building, Opp. Mumbai Central  
Railway Station, Byculla,  
Mumbai-400 008  
STD Code: 022  
Telephone: 23028140  
Fax : 23022024  
Goa and Maharashtra, (except  
the districts of Mumbai,  
Mumbai Suburban and Thane)

Email : bomumbai2@rbi.org.in

14. New Delhi (I) [Click here to lodge complaint](#)  
Smt. Anupam Sonal  
C/o Reserve Bank of India,  
Sansad Marg, New Delhi  
STD Code: 011  
Tel. No. 23725445/23710882  
Fax No. 23725218  
Email : bonewdelhi@rbi.org.in  
Delhi
15. Patna [Click here to lodge complaint](#)  
Smt. Nandita Singh  
C/o Reserve Bank of India  
Patna-800 001  
STD Code: 0612  
Tel. No. 2322569/2323734  
Fax No. 2320407  
Email : bopatna@rbi.org.in  
Bihar
16. Thiruvananthapuram [Click here to lodge complaint](#)  
Shri H N Iyer  
C/o Reserve Bank of India  
Bakery Junction  
Thiruvananthapuram-695 033  
STD Code: 0471  
Tel. No. 2332723/2323959  
Fax No. 2321625  
Email :  
bothiruvananthapuram@rbi.org.in  
Kerala, Union Territory of  
Lakshadweep and Union  
Territory of Puducherry (only  
Mahe Region).
17. New Delhi (II) [Click here to lodge complaint](#)  
Shri R S Amar  
C/o Reserve Bank of India  
Sansad Marg, New Delhi  
STD Code: 011  
Tel. No. 23724856  
Fax No. 23725218-19  
Email : bonewdelhi2@rbi.org.in  
Haryana (except Panchkula,  
Yamuna Nagar and Ambala  
Districts) and Ghaziabad and  
Gautam Budh Nagar districts of  
Uttar Pradesh
18. Dehradun [Click here to lodge complaint](#)  
Shri H S Khitaulia  
C/o Reserve Bank of India  
74/1 G.M.V.N. Building, 1st floor,  
Rajpur Road,  
Dehradun - 248 001  
Uttarakhand and seven districts  
of Uttar Pradesh viz.,  
Saharanpur, Shamli (Prabudh  
Nagar), Muzaffarnagar,  
Baghpat, Meerut, Bijnor and

STD Code : 0135  
Telephone : 2742003  
Fax : 2742001  
Email : bodehradun@rbi.org.in

Amroha (Jyotiba Phule Nagar)

19. Ranchi

[Click here to lodge complaint](#)  
Smt Chandana Dasgupta  
C/o Reserve Bank of India  
4th Floor, Pragati Sadan,  
RRDA Building,  
Kutchery Road, Ranchi Jharkhand  
834001  
STD Code : 0651  
Telephone : 2210512  
Fax : 2210511  
Email : boranchi@rbi.org.in

Jharkhand

20. Raipur

[Click here to lodge complaint](#)  
Shri. Keshab Korkora  
C/o Reserve Bank of India  
54/949, Shubhashish Parisar, Satya  
Prem Vihar  
Mahadev Ghat Road, Sundar  
Nagar, Raipur- 492013  
STD Code : 0771  
Telephone: 2242566  
Fax : 2242566  
Email : boraipur@rbi.org.in

Chhattisgarh

21. Jammu

[Click here to lodge complaint](#)  
Shri P Shimrah  
C/o Reserve Bank of India,  
Rail Head Complex,  
Jammu- 180012  
STD Code : 0191  
Telephone: 2477617  
Fax : 2477219  
Email: bojammu@rbi.org.in

State of Jammu and Kashmir

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