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Government of India
Ministry of Personnel, P.G. and Pensions
Department of Pension & Pensioners' Welfare

3rd Floor, Lok Nayak Bhavan, Khan Market
New Delhi, Dated the 11th February, 2015

OFFICE MEMORANDUM

Subject: - Brief note on Interactive Awareness Programme on Pensioners' Portal and SANKALP held on 13th December, 2014 at Pragna Bhawan, J.L Nehru Complex, Agartala (Tripura).

A copy of brief note on Interactive Awareness Programme on Pensioners' Portal and SANKALP held on 13th December, 2014 at Pragna Bhawan, J.L Nehru Complex, Agartala (Tripura) is circulated herewith for information.



(Tripti P. Ghosh)
Director(PP)

To,
JS (P)/DS(P)/DS(PW)/US(A)/US(B)/US(C)/US(D)/US(E)/US(G)/US(SANKALP)/
SO(F)

Copy also to: NIC-DoP&PW- for uploading the brief on the Pensioners' Portal website.

Department of Pension & Pensioners' Welfare

Brief note on Interactive Awareness Programme on Pensioners' Portal and SANKALP held at Pragna Bhawan, J.L Nehru Complex, Agartala (Tripura).

Around 250 pensioners participated in the Awareness Programme held in Agartala (Tripura) on 13th December, 2014. The meeting was chaired by Joint Secretary (Pension) and was attended amongst other by Secretary (Finance), Tripura. The pensioners were informed about the procedure for registration under SANKALP. The new initiative of the Govt. regarding recording of annual life certificate through the web based Jeevan Praman using Aadhar number was also explained to them through a presentation. A live demonstration of one such case was done.

The movie 'Help at Your Finger Tips' which is based on Pensioners' Portal was screened for the benefit of Pensioners residing in Agartala. This was followed by a presentation by NIC on procedure to be followed for lodging of online grievances and its monitoring. A small presentation was also made by a representative of Department of AR&PG in the matter of registration of Public Grievances and its regular monitoring by that Department sitting at the comforts of their home. A presentation was also made on the new initiative 'Sankalp' - wherein the experience and expertise of the pensioners are proposed to be utilized in socially productive work.

Not only the pensioners present there were overwhelmed by the efforts being made by DoP&PW for the wellbeing of pensioners, Secretary (Finance) Govt. of Tripura was also impressed by the initiatives of the DoP&PW. In his short speech he mentioned that he has personally gone through the Pensioners' Portal website and found the information available there quite useful and systematic. He also told the pensioners that the steps towards submission of annual life certificate using Aadhar number will ease the process of submission of life certificate. Under this initiative, the pensioners will be able to submit life certificate from the comfort of their home without visiting the pension disbursing Banks. He also mentioned that same could also be used by pensioners of Govt. of Tripura and other States.

During the open session the pensioners sought certain clarification on pension related matters. The session ended with a vote of thanks by Smt. Tripti P. Ghosh, Director and concluded with playing of National Anthem.
