



भारतीय रिज़र्व बैंक  
RESERVE BANK OF INDIA  
www.rbi.org.in

RBI/2015-16/416  
FIDD.FSD.BC.No.25/05.10.001/2015-16

June 2, 2016

The Chairman/ Managing Director /  
Chief Executive Officer  
[All Scheduled Commercial Banks, (excluding Regional Rural Banks)]

Madam / Sir

**Implementation of Supreme Court Orders in Writ Petition by Swaraj Abhiyan against Union of India and others- Guidelines on Relief Measures by banks in areas affected by Natural Calamities**

During the hearing of the captioned Writ Petition, the Hon'ble Supreme Court has directed the concerned authorities in the Union of India, the State Governments and the Reserve Bank of India and other banks to religiously implement their policies since they are ultimately intended for the benefit of the people of our country and not for the benefit of any stranger.

In view of the above, all the Scheduled Commercial Banks (excluding RRBs) are advised to ensure implementation of our guidelines on Relief Measures by banks in areas affected by Natural Calamities contained in our [Master Circular dated July 1, 2015](#).

Please acknowledge receipt

Yours faithfully

(Uma Shankar)  
Chief General Manager

वित्तीय समावेशन और विकास विभाग, केन्द्रीयकार्यालय, 10वींमंजिल, केन्द्रीयकार्यालयभवन, शहीदभगतसिंहमार्ग, पोस्ट बॉक्ससं. 10014, मुंबई -400001

Financial Inclusion & Development Dept., Central Office, 10th Floor, Central Office Building, Shahid Bhagat Singh Marg, P.B.No.10014, Mumbai-1

टेली Tel:022-22601000 फैक्स:91-22-22621011/22610943/22610948 ई-मेल:[cgmincfidd@rbi.org.in](mailto:cgmincfidd@rbi.org.in)

**हिंदी आसान है, इसका प्रयोग बढ़ाइए।**

चेतावनी : रिज़र्व बैंक द्वारा मेल डाक, एसएमएस या फोन कॉल के जरिए किसी की भी व्यक्तिगत जानकारी जैसे बैंक के खाते का ब्यौरा, पासवर्ड आदि नहीं मांगी जाती है। यह धन रखने या देने का प्रस्ताव भी नहीं करता है। ऐसे प्रस्तावों का किसी भी तरीके से जवाब मत दीजिए।"

**Caution:** RBI never sends mails, SMSs or makes calls asking for personal information like bank account details, passwords, etc. It never keeps or offers funds to anyone. Please do not respond in any manner to such offers.