

Wellness Centre Timings and Registration

Wellness Centre Timings and Online Registration

CGHS Wellness Centres are open from 7:30 AM to 2 PM on all working days from Monday to Saturday except emergency services wherever applicable.

The Wellness Centres remain closed on all Central Govt. holidays. However in case of 3 consecutive holidays occurring together, Wellness Centres will not be closed for more than 2 consecutive days.

Limited Emergency services are available in following 4 WCs only in Delhi

- South Avenue
- North Avenue
- Telegraph Lane and
- Kingsway Camp

Timings of WCs with emergency services are as follows:

WC timing 7:30AM to 1:30 PM

Limited Emergency services 1:30PM to 7:30AM

There are also First Aid Posts (FAP) at following locations in Delhi

- Nirman Bhawan
- Central Secretariat
- Vitthal Bhai Patel House
- Shastri Bhawan
- Narmada House opposite RML Hospital
- Supreme Court and
- Moti Bagh
- PHA- for Honble MPs and Ex. MPs only
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The timings of these FAPs is from 9:00 AM to 5 :00 PM

Registration

The registration of the beneficiaries is done online. This registration is either self registration (seeking prior appointment) or walk in registration (coming to the Wellness center and getting registered at the Registration Counter).

The registration starts on opening of the Centre and is stopped 15 minutes before scheduled closing time of the Centre. However, no serious patient is returned back unattended.

Online Appointment (Self Registration)

Online appointment with Medical Officer of the Wellness Centre or with Specialist who visits a particular Wellness Center can be booked by visiting CGHS portal cghs.nic.in through the link, **Book Appointment**.

The steps for booking online appointment (**Self Registration**) are as follows:

1. Visit the website cghs.nic.in
2. Click on the option **Book Appointment** available on RHS of the screen
3. Enter beneficiary ID and click on **Generate OTP**.
4. An OTP (One Time Password) will be sent on registered mobile no. of the beneficiary or to the main card holder mobile if that is the only registered number.
5. Enter OTP and click on **Proceed**.
6. Beneficiary details are displayed on screen. Click on **Proceed** button if the details displayed on screen are correct otherwise click on NOT YOU. In that case login again and proceed as above.
7. Select Specialty, Dispensary, Doctor as per your choice and click on **Proceed** button. A beneficiary can select a GDMO (General Duty Medical Officer) or a Specialist of any of the CGHS wellness centre.
8. A calendar is displayed to choose a date that has the availability of appointment for the selected doctor. Select date for appointment.
9. On selecting date, top of the screen shows the slot timings and the appointments available. A beneficiary can choose the desired slot.
10. Click on **Proceed to Book Appointment**. One can go back and make changes by using the **Change the Specialty** button.
11. On clicking the button **Proceed to Book Appointment**, beneficiary details and the appointment details are displayed on the screen for confirmation.
12. Click on the option **Confirm to Book Appointment**, Confirmation status page is displayed. One can print the confirmation slip, or book another appointment. System would also send an SMS to registered mobile number.

Appointment for the GDMO can be taken within 72 hours of date of appointment whereas appointment for the Specialist can be taken within 1 month of date of appointment. Online appointment cannot be made for the same day or date. (This window period may change depending upon the decisions taken from time to time)

Senior Citizens above the age of 75 years can book the appointment by calling the CGHS Helpline no 18002088900 from their registered mobile number.
